



## Behavioral Health Policy and Funding Committee (BHPFC)

Friday, September 23, 2022

200 West Front Street, Bloomington, Illinois

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### MINUTES

1. The meeting was called to order at 9:00 AM
2. Roll Call
  - Present: Cory Tello, Hannah Eisner, Carla Pohl, Susan Schafer
  - Absent: None
  - McLean County Health Department Staff Present: Amy Hancock, Behavioral Health Program Manager; Shannon Garlock, Office Support Staff II
3. Public Participation: Joan Hartman, CEO McLean County Center of Human Services
4. Informational Items
  - a. Psychiatric Historical Data Report
    - Amy Hancock shared the data requested from the prior meeting regarding psychiatric services. The number of clients serviced is due to the dollars funded, and the rest of the money for this program is supplemented from acquiring money from the fund balance and from reimbursement from billing Medicare. (Medicare has not had an increase of rates for psychiatric services for quite some time.)
    - Board members asked since 5 new staff members were hired for psychiatric services, are these staff members able to absorb any of the case management duties to assist or alleviate the nursing staff? Joan Hartman replied “No”, the 5 new Engagement Specialists are required to go out into the community and the psychiatric nurses mainly focus on medication function duties, and the Engagement Specialists would not be qualified to fulfill case management duties in place of the nursing staff.
  - b. Flyer to explain PATH’s 211 and 988
    - Amy shared 211 vs 988 flyer.
    - Amy stated in the August site visit with PATH, Kevin Richardson provided guidance that 211 is for resources only and 988 is for Lifeline-crisis services. Since McLean County already had 211 services it was an added bonus for PATH to gain the 988 contract since systems from existing 211 was already established and the 211 infrastructure. Both 211 and 988 services are housed at PATH, but 988 is Nationwide. The staff for 211 and 988 are cross trained, but 988 money is earmarked for 988 and 211 and 988 funds are not intertwined. Kevin Richardson is the director of the call services, and his salary is ½ paid by 211 and ½ by 988. 988 and 211 services can work together but very separate programs and fundings.

- Amy mentioned the funding PATH is requesting on the CY23 application is not being paid from the 988 grant from the state.
  - Board members asked what has actually changed and if any changes to the response and workload of the crisis team? Joan advised the only noticeable change for crisis services is actually calling 988 instead of the National Suicide Hotline telephone number. Joan stated, prior to the 988 rollout, crisis calls went through the National Suicide Hotline and this year the focus is on surveillance of the impact of 988 on mobile crisis.
  - Path is the largest crisis call center in Illinois and Illinois response to crisis calls has increased 75%. Joan added, there should be no changes to mobile crisis response other than the increase in additional call volume.
  - Board member asked who is responsibility to complete follow up calls. Joan replied, follow-up calls are performed by the Engagement Specialists positions.
- c. Response from ROE about Embedded School Program
- Amy provided the board members with the ROE information requested from a prior meeting, provided by Trisha Mallot from ROE in the board meeting packet.
  - The board members discussed the lack of consistency of data collected and lack of outcome data. There is a need for more consistency and clear expectations.
- d. Response from Project Oz about Youth Programming
- Amy provided the board members with the Project OZ response about Youth Programming requested from a prior meeting .
  - Amy shared the ongoing theme is the schools are welcoming the program in the schools that Project OZ provides. The schools are stating they don't have the means to help in supporting the programs. The schools did reply by stating even if they are unable to support the program, they are willing to send letter of recommendations in support for the program if requested.
- e. Triage Center Programming
- Joan discussed the updates coming for the Triage Center as McLean County Center for Human Services (MCCHS) is currently negotiating contract with McLean County Government. Joan advised that the Triage Center will operate much as it currently operates.
  - MCCHS will provide the Triage Center with its own staff and will not share staff with the Mobile Crisis Response Team and will be recruiting Triage Center Staffing. The Triage Center staff will include 1 Clinician and 1 peer support staff 24/7. Joan discussed the Triage Center will stay at the current location until remodeling and updates are made at the MCCHS facility.
  - The goal is the MCCHS location will provide ambulances with the ability to drive thru a secured garage on the property for safety and privacy to clients being transported to the location. This location is also shared with the Intensive Recovery Program, which will be conveniency addition, as clients will be able to easily access cross-over services and provide tracking data into this program if needed. Joan also shared many clients do disappear for a while and then reappear in a crisis situation, and this data should be more trackable.

- Joan shared the Mobile Crisis, and the Triage Center should not share staff members, as Mobile Crisis is designed to be provide mobile services in the community and sharing staff could decrease the mobility of services if shared with the Triage Center. Joan added, the opportunity to share supervisory staff should be feasible between the Triage Center and Mobile Crisis.
- The board members asked Joan if Adult Psychiatry Services was able to offer services to more clients, would that change or impact the number of clients being serviced for Mobile Crisis? Joan replied, Yes and ideally the goal is to be able to provide connections for psychiatry clients more easily and quickly and the Triage Center would be able to pull clients away from the emergency rooms.
- Board members asked if MCCHS is prepared for the additional services of the Triage Center and if they are equipped to provide good data? Joan replied, Yes, as infrastructure is already in place for Mobile Crisis, but MCCHS is currently seeking additional funding opportunities for an upgrade for a data system collection to gather more data and be more user friendly, as currently a lot of hand counting of clients currently.
- Joan stated the Triage Center will have a public telephone number provided for public use, unlike currently the Triage Center is not telephone connected to the public. Joan continued stating there should be no confusion as the telephone number would be the Mobile Crisis telephone number and all calls unanswered roll over to the 211-call system.
- Joan stated there are many unknowns and growing pains are expected throughout the process of transitioning the Triage Center to MCCHS, but MCCHS is equipped for the challenge.
- Joan discussed data matching tool or portal is a long-term goal for the Triage Center and Mobile Crisis, but the current main focus is the elevate the emergency rooms and feed other local programs, agencies, and connect individuals with services throughout the community for a Continuum of Care Services for clients.
- Joan and the board members agreed there are many unknowns and changes and are hopeful of starting meetings which include Triage staff, Mobile staff, EMS staff, and police personnel to build relationships and build a future of a cohesive system.
- Susan Schafer shared that Leadership workshops has a long-term goal of developing data warehouse development for efficiency and shared infrastructure. This is down the road and will involve a great deal of collaboration efforts for this future goal.
- Board member shared the desire for a wide cross training collaboration for all service providers. Joan mentioned a Learning Lab at Heartland is able to assist in this collaboration process. This could reduce cost of training staff for many agencies and companies. Maybe pulling ISU into this collaboration would be an option.
- Board member asked if there is a way of capturing the volume of clients being turned away for psychiatric services without a waiting list. Joan stated this data should be able to be collected.
- Joan announced funding obtained between MCCHS and FQHAC for psychiatric services to provide wrap around psychiatric services for psychiatric clients.

f. Status of other Grants

- The board members and Joan had a discussion sharing knowledge of upcoming future grant opportunities within the community for McLean County.
  - System of Care for Youth-did not get this grant, but the grant will be reapplied for once the report is reviewed and application is resubmitted.
  - Chestnut partnering with BHCC has received a 4 million dollars grant thru SAMHSA. (The Tri-West study)
  - DHS will be providing statewide grants. The possibility of upcoming funding for MCCHS.
  - YFS and Pathway to Success is still working with the State and in the planning process for CY2023. This program will be similar to the FUSE Program for children. 150 children for McLean County could receive services and total overall 300 children. This program would assist complex cases not showing improvements and are using the same systems of care over and over. The program intends to provide links to home support, therapeutic mentoring, family peer support/engagement. Pathways clients will not be able to be billed by another agencies to Medicare for these clients.
  - Courts is applying for family treatment court.
- g. Review of CY22 Quarter Two Behavioral Health Program's Summary Report
  - Embedded Schools CY23 application is adding more schools to the program. Data collection for ROE is challenging. Outcomes are challenging for schools to provide.

5. Action Items

a. Approve 6/16/22 Minutes

Motion by: Carla Pohl  
Motion passed.

Seconded by: Cory Tello

b. Recommend Approval to fund in CY23 the Regional Office of Education, Embedded School Program at \$142,800.00

Motion by: Cory Tello

Seconded by: Carla Pohl

Discussion: Board members discussed the ongoing concern of sustainability of this program and the continuing inability to obtain data and provide outcomes regardless of the grant agency securing the grant from MCHD. The board members added, continuing to fund this program with outcomes and future sustainability places MCHD ability to carry out own strategic plan in hardship. Board members questioned if MHFA is an option for teachers but could be unrealistic as teachers have much on their plates currently. Teen mentoring training for the students is a very expensive model and is not an option either.

Motion passed.

Recommendation will be submitted to the Board of Health.

c. Recommend Approval to fund in CY23 the McLean County Center for Human Services, Mobile Crisis Unit at \$393,303.00

Motion by: Susan Schafer                      Seconded by: Cory Tello

Motion carried as Amended: Motion to table the discussion of this program until further information and clarity of the impact of potential grants received for overall funding discussion.

- d. Recommend Approval to fund in CY23 the McLean County Center for Human Services, Adult Psychiatric Services at \$667,526.00

Motion by: Susan Schafer                      Seconded by: Cory Tello

Motion carried as Amended: Motion to table the discussion of this program until further information and clarity of the impact of potential grants received for overall funding discussion.

- e. Recommend Approval to fund in CY23 the Project Oz, Youth Suicide Prevention Education: NAMI: Ending the Silence at \$151,888.89

Motion by: Cory Tello                              Seconded by: Susan Schafer

Motion passed.

Recommendation will be submitted to the Board of Health.

- f. Recommend Approval to fund in CY23 the Project Oz, Youth Substance Use Prevention Education at \$113,797.21

Motion by: Cory Tello                              Seconded by: Susan Schafer

Motion passed.

Recommendation will be submitted to the Board of Health.

- g. Recommend Approval to fund in CY23 The Baby Fold, Healthy Start at \$105,824.92

Cory Tello abstained

Motion by: Susan Schafer                      Seconded by: Carla Pohl

Motion passed.

Recommendation will be submitted to the Board of Health.

- h. Recommend Approval to fund in CY23 PATH, 2-1-1 Call Center at \$91,285.88

Motion by: Carla Pohl                              Seconded by: Susan Schafer

Discussion: The amount of salary from a prior discussion was incorrect, salary is not funded by the SAMHSA grant. Board members do want a robust dual system for the community.

Future discussion regarding the salary will be needed if funding is requested in the future for this program depending on data.

Motion passed.

Recommendation will be submitted to the Board of Health.

Discussion of conflict of scheduling for Octobers BHPFC meeting date.

Next meeting will be on Friday, November 4<sup>th</sup>, 2022 @ 9:00 AM -11:00 AM.

Adjournment at 11:27 AM

Motion by Hannah Eisner to adjourn and seconded by Cory Tello

Meeting Adjourned @ 11: 27 AM

Approved